

PRIVACY POLICY

Processing for the management of allergens and food allergies

Basic Information Regarding Data Protection	
Data Controller:	CASTILLA TERMAL S.L.
Purpose:	To offer nutritional information on foods that are presented unpackaged
Legitimate Basis:	Compliance with a legal obligation. Mission in the public interest.
Recipients:	Data shall be transferred to HOTEL AGUA DE VALBUENA S.L.
Rights:	You have the right to access, rectify and delete the data, as well as other rights indicated in the additional information, which you can exercise by contacting: protecciondedatos@castillatermal.com .
Origin:	The data subject
Additional information:	You can find further, detailed information about Data Protection here: https://www.castillatermal.com/legal/proteccion-datos/

Basic Information Regarding Data Protection

Data Controller: CASTILLA TERMAL S.L.; Purpose: To offer nutritional information on foods that are presented unpackaged; Legitimate Basis Fulfilment of a legal obligation, mission in the public interest; Recipients: No data shall be transferred to third parties, except under legal obligation; Rights You have the right to access, rectify and delete the data, as well as other rights indicated in the additional information, which you can exercise by contacting: protecciondedatos@castillatermal.com; Origin: The data subject, additional information: <https://www.castillatermal.com/legal/proteccion-datos/>.

Complete information regarding Data Protection

1. Who is the data controller for your data?

CASTILLA TERMAL S.L.

B47594460

PAGO DE SANCTI SPIRITUS S/N - 47410 - Olmedo - VALLADOLID

983600816

protecciondedatos@castillatermal.com

1.1. Contact details for the Data-Protection Officer (DPO):

CONSTRUYENDO FUTURO INFORMATICO, S.L.

protecciondedatos@castillatermal.com

2. For what purpose do we process your personal data?

At CASTILLA TERMAL S.L. we process the information provided to us by data subjects in order to offer nutritional information on foods that are presented unpackaged for sale to the final consumer in relation to allergen content, as well as for the management of guest food intolerances. If you do not provide your personal data, we will not be able to fulfil the purposes described.

No automated decisions will be made based on the data provided.

3. For how long will we keep your data?

The data will be kept for the duration of the service offered to the consumer.

4. What is the legal basis for the processing of your data?

We express the legal basis for the processing of your data:

- Compliance with a legal obligation: Regulation (EU) 1169/2011, of 25 October 2011, on nutritional information provided to consumers; Royal Decree 126/2015, of 27 February, which approves the general rule regarding nutritional information for foods that are presented unpackaged for sale to the final consumer; (GDPR, Art. 6.1.c).
- Mission in the public interest: The processing is necessary for reasons of essential public interest, on the basis of Union or Member-State Law (GDPR, Art. 9.2.g)

5. To which recipients will your data be communicated?

- The data shall be used by HOTEL AGUA DE VALBUENA S.L for the purpose of facilitating the provision of services to the customer in advance (contractual requirement)

6. Data transfers to third countries

Data transfers to third countries are not foreseen.

7. What are your rights when you provide us with your data?

Anyone has the right to obtain confirmation on whether at CASTILLA TERMAL S.L. we are or are not processing personal data that concerns them.

Data subjects have the right to access their personal data, as well as to request the rectification of inaccurate data or, where appropriate, request its deletion when, among other reasons, the data is no longer necessary for the purposes for which it was collected. You also have the right to the portability of your data.

In certain circumstances, the data subjects may request the limitation of processing of their data, in which case we will only keep them for the exercise of or defence against claims.

In certain circumstances and for reasons related to their particular situation, data subjects may object to the processing of their data. In this case, CASTILLA TERMAL S.L. shall stop processing the data, except in the case of compelling legitimate reasons, or the exercise of or defence against possible claims.

You can materially exercise your rights by contacting: protecciondedatos@castillatermal.com.

When the sending of commercial communications is carried out using the legitimate interest of the data controller as a legal basis, the data subject may object to the processing of their data for that purpose.

In the event that you feel your rights have been violated regarding the protection of your personal data, especially when you have not obtained satisfaction in the exercise of your rights, you can file a complaint with the competent Data-Protection Supervisory Authority via its website: www.aepd.es.

8. How have we obtained your data?

The personal data that we process at CASTILLA TERMAL S.L. comes from: The data subject.

Processing of newsletter subscriber data

CONVERSO

Basic Information Regarding Data Protection	
Data Controller:	CASTILLA TERMAL S.L.
Purpose:	Sending you our newsletter and other promotional communications of interest
Legitimate Basis:	Consent of the data subject.
Recipients:	The following types of data transfers are foreseen: Hotels that are part of the HOTEL AGUA DE VALBUENA S.L. group Transfers to third countries are foreseen.
Rights:	You have the right to access, rectify and delete the data, as well as other rights indicated in the additional information, which you can exercise by contacting: protecciondedatos@castillatermal.com .
Origin:	The data subject
Additional information:	You can find further, detailed information about Data Protection here: https://www.castillatermal.com/legal/proteccion-datos/

Newsletter subscription form

Complete information regarding Data Protection

1. Who is the data controller for your data?

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protecciondedatos@castillatermal.com

1.1. Contact details for the Data-Protection Officer (DPO):

CONSTRUYENDO FUTURO INFORMATICO, S.L.

protecciondedatos@castillatermal.com

2. For what purpose do we process your personal data?

CONVERSO

At CASTILLA TERMAL S.L, we process the information provided to us by data subjects in order to send our newsletter and other promotional communications of interest to its subscribers. If you do not provide your personal data, we will not be able to fulfil the purposes described.

No automated decisions will be made based on the data provided.

3. For how long will we keep your data?

The data shall be kept for as long as the data subject does not request its deletion.

4. What is the legal basis for the processing of your data?

We express the legal basis for the processing of your data:

- Consent of the data subject: sending our newsletter and other promotional communications of interest to its subscribers (GDPR, Art. 6.1.a, and LSSICE Art. 21)

5. To which recipients will your data be communicated?

The data shall be sent to the following recipients:

- HOTEL AGUA DE VALBUENA S.L.; (for the purpose of sending marketing communications of interest, based on consent)

6. Data transfers to third countries

The following data transfers to third countries are foreseen:

- The Rocket Science Group, LLC (MailChimp), for the purpose of sending marketing campaigns by email. The guarantee for this transfer has been established through: Data protection clauses. You can consult additional information at: <https://mailchimp.com/es/legal/data-processing-addendum/>.

7. What are your rights when you provide us with your data?

Anyone has the right to obtain confirmation on whether at CASTILLA TERMAL S.L. we are or are not processing personal data that concerns them.

Data subjects have the right to access their personal data, as well as to request the rectification of inaccurate data or, where appropriate, request its deletion when, among other reasons, the data is no longer necessary for the purposes for which it was collected. You also have the right to the portability of your data.

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In certain circumstances, the data subjects may request the limitation of processing of their data, in which case we will only keep them for the exercise of or defence against claims.

In certain circumstances and for reasons related to their particular situation, data subjects may object to the processing of their data. In this case, CASTILLA TERMAL S.L. shall stop processing the data, except in the case of compelling legitimate reasons, or the exercise of or defence against possible claims.

You can materially exercise your rights by contacting: protecciondedatos@castillatermal.com.

When the sending of commercial communications is carried out using the legitimate interest of the data controller as a legal basis, the data subject may object to the processing of their data for that purpose.

The consent given is for all the purposes indicated, the legal basis of which is the data subject's consent. You also have the right to withdraw your consent at any time, without affecting the lawfulness of the processing based on the consent given prior to the withdrawal thereof.

In the event that you feel your rights have been violated regarding the protection of your personal data, especially when you have not obtained satisfaction in the exercise of your rights, you can file a complaint with the competent Data-Protection Supervisory Authority via its website: www.aepd.es.

8. How have we obtained your data?

The personal data that we process at CASTILLA TERMAL S.L. comes from: The data subject.

Processing of customer data

Basic Information Regarding Data Protection	
Data Controller:	CASTILLA TERMAL S.L.
Purpose:	Providing the requested services and sending promotional communications.
Legitimate Basis:	Execution of a contract or pre-contractual measures. Legitimate interest of the Data Controller.
Recipients:	The following types of data transfers are foreseen: Tax

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	administration; Financial entities; HOTEL AGUA DE VALBUENA S.L.
Rights:	You have the right to access, rectify and delete the data, as well as other rights indicated in the additional information, which you can exercise by contacting: protecciondedatos@castillatermal.com .
Origin:	The data subject
Additional information:	You can find further, detailed information about Data Protection here: https://www.castillatermal.com/legal/proteccion-datos/

Complete information regarding Data Protection

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CASTILLA TERMAL S.L.

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PAGO DE SANCTI SPIRITUS S/N - 47410 - Olmedo - VALLADOLID

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1.1. Contact details for the Data-Protection Officer (DPO):

CONSTRUYENDO FUTURO INFORMATICO, S.L.

protecciondedatos@castillatermal.com

2. For what purpose do we process your personal data?

At CASTILLA TERMAL S.L., we process the information provided to us by data subjects in order to carry out the administrative, accounting and fiscal management of the requested services, as well as to send promotional communications about our products and services. If you do not provide your personal data, we will not be able to fulfil the purposes described.

No automated decisions will be made based on the data provided.

3. For how long will we keep your data?

The data will be kept for as long as the data subject does not request its deletion, and, where appropriate, for the years necessary to comply with legal obligations.

4. What is the legal basis for the processing of your data?

We express the legal basis for the processing of your data:

- Execution of a contract or pre-contractual measures; Fiscal, accounting and administrative management of clients. (GDPR, Art. 6.1.b).
- Legitimate interest of the Data Controller: Sending promotional communications, including electronically. (GDPR Recital 47, LSSICE Art. 21.2).

5. To which recipients will your data be communicated?

The data shall be sent to the following recipients:

- Tax administration, in order to comply with legal obligations (legal requirement).
- Financial entities, with the purpose of issuing the corresponding receipts (contractual requirement).
- HOTEL AGUA DE VALBUENA S.L, for the purpose of facilitating the provision of services to the customer in advance (contractual requirement)

6. Data transfers to third countries

Data transfers to third countries are not foreseen.

7. What are your rights when you provide us with your data?

Anyone has the right to obtain confirmation on whether at CASTILLA TERMAL S.L. we are or are not processing personal data that concerns them.

Data subjects have the right to access their personal data, as well as to request the rectification of inaccurate data or, where appropriate, request its deletion when, among other reasons, the data is no longer necessary for the purposes for which it was collected. You also have the right to the portability of your data.

In certain circumstances, the data subjects may request the limitation of processing of their data, in which case we will only keep them for the exercise of or defence against claims.

In certain circumstances and for reasons related to their particular situation, data subjects may object to the processing of their data. In this case, CASTILLA TERMAL S.L. shall stop processing the data, except in the case of compelling legitimate reasons, or the exercise of or defence against possible claims.

You can materially exercise your rights by contacting: protecciondedatos@castillatermal.com.

When the sending of commercial communications is carried out using the legitimate interest of the data controller as a legal basis, the data subject may object to the processing of their data for that purpose.

In the event that you feel your rights have been violated regarding the protection of your personal data, especially when you have not obtained satisfaction in the exercise of your rights, you can file a complaint with the competent Data-Protection Supervisory Authority via its website: www.aepd.es.

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